



Our Ref:

Schenker Ltd
Schenker House
Unit 3, LHR Portal
Scylla Road, London Heathrow Airport
Hounslow TW6 3FE
Telephone +44(0)2088314500

Schenker Ltd, Hounslow TW6 3FE
Private and Confidential

Telephone 0208 831 4775

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DB Schenker Reference for Innovation

To whom it may concern,

Innovation presented a compelling proposal, which had the added benefit of removing much of the administrative work from the company, as well as ensuring that the work was done in total compliance with HMRC's guidance and the legislation around the use of fuel cards.

Three years on; we are so pleased we went with Innovation. We had near enough 100% take up from staff thanks to clear communications and webinars, which Innovation hosted and were more than willing to take questions from drivers around the personal impact of the arrangement on their position.

As well as Peter Moroz being the engagement partner, we have worked with a whole team of support staff at Innovation.

In particular, they have been very proactive in reviewing our business mileage records and dealing with our staff queries via their dedicated helpline. This has substantially reduced the risk of drivers recording their business mileage incorrectly. Their web based mileage system is very user friendly and is easy for employees to use on a regular basis, with a mobile device app making the task of logging business mileage even more accessible. We have full dashboard access to all records as well as receiving a suite of useful reports.

There has been very little for us to do as the whole process is being managed in its entirety by the team at Innovation. What little feedback we have had from staff has been entirely positive.

We have made considerable savings (over £1,100 per driver per year) and almost all of the drivers have made personal savings too thanks to the services Innovation have supplied. These services are complemented by the way that their mileage and workplace recording has allowed us to drive compliance through the business.

We are impressed by their ability to deliver innovative, cost effective solutions, as well as providing excellent customer service. This understanding of the needs of our business has allowed us to improve our internal compliance processes. In that respect we would have no hesitation in recommending them to others.

Yours truly

Vikki Barker
HR Business Partner
On behalf of Schenker Ltd

